

Managed Infrastructure Services

Taking care of your infrastructure

At Infinitum we believe that all successful relationships are built on trust, collaborative behaviour and full visibility and accountability. These are our values and by exhibiting them in all that we do, it is why our clients trust us to manage some of their most business critical platforms.

Why Infinitum?

The Infinitum infrastructure services team are an extension to our clients' organisations, taking total accountability for the systems and applications that we support on your behalf, removing costs while improving quality. We take an end-to-end view of systems architecture wherever possible, and we are aware that success in the support environment requires a close and pragmatic working relationship with other teams in order to resolve multifaceted issues. We continually go above and beyond the call of duty to assist our customers and we are always at your side, whatever the SLA. We base our client relationships on mutual incentives, full visibility and accountability.

Flexible models

We provide support solutions tailored to your requirements, be it co-located on your site, working from our own offices or remotely on-call 24 x 7. We are adaptable and scalable to fit in with your working practices, we are always considered by our clients to be trusted partners and we are frequently asked to be Prime Contractor to other suppliers - managing them on your behalf. Infinitum helps you create an IT service environment that is flexible and responsive; one in which applications and business processes can generate continuous gains throughout the enterprise.

In addition to application and infrastructure support, Infinitum also deliver development and testing services for every scale of project. We manage the end-to-end lifecycle of development, test, release and support of applications on behalf of our clients following CMMI Level 5 practices. We take a best-shore approach to this type of delivery, using off-shore resources to reduce client costs where suitable.

Industry leading skillsets

Infinitum support some of the Worlds largest blue chip organisations, for high-volume, business critical infrastructure. For example, we manage applications, platforms, operating systems, network and backup infrastructure for the external user registration and authentication system for a large multi-national with more than 15 million users. This application is used 24x7 and is vital to multi-million pound revenue every month. We are trusted with this responsibility, because we have proven our ability to be proactive as highly skilled technology experts with deep industry knowledge.

Supplier integrator capability

Many clients employ multi-sourcing, yet it comes with the price of added complexity, increased costs and diluting the focus of critical in-house staff and management. We are especially skilled at managing a client's needs across multiple service providers through our service management and integration services.

The Infinitum's Adaptive Consortia™ model also provides our clients with access to a network of additional partners to fulfil your business requirements, including market-leading ISPs and hosting/co-location firms who support us in delivering cloud computing offerings today.

Technology independence

Since we are technology-agnostic, we provide clients with unbiased technology advice. In addition, we have long-term partnerships with strategic alliances in the technology sector and are experts at implementing appropriate technology solutions that will last.

